



Department of Human Services

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Community Advisory
Committee Minutes

July 28, 2025

Microsoft Teams

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Meeting ID: 294 120 536 128 5

Passcode: Ku74bm7k

Dial in by phone

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Phone conference ID: 364 884 567#

Attendance:

Sara Sims, Mountain Valley Developmental Services

Consuelo Gaytan, Mountain Family Health Center

Erin Fisher, Vintage

Staff:

Brent Basham, CMA Supervisor, Garfield County Department of Human Services

Wendy Steckler, CMA Supervisor, Garfield County Department of Human Services

Linda Byers, Program Manager, Garfield County Department of Human Services

I. Review of Complaints

Garfield County DHS CMA received a HCPF report regarding a group of Eagle County residents who do not feel the needs of their children are being met by the CMA. Garfield County DHS CM has reached out to Eagle County Department of Human Services eligibility and to an Eagle County advocate about setting up a meeting to engage the community and offer information/answer questions. Brent has also talked to Arc of the Central Mountains staff. Members of the CAC shared that this has been a historic complaint in Eagle County, and it would be helpful to re-educate the community and offer information on new programs such as Community First Choice (CFC).

Complaints received regarding unresponsive case management from members/providers. The complaints included not returning calls and not getting service plans and PARS to the providers. Supervisors will monitor to assure required tasks are completed.

II. Policy Review

The following handouts were reviewed and approved:

Complaint Handout
HCBS Waiver Summary
Rights and Responsibilities

III. Other Business

During the first year of the CAC, all Garfield County DHS CMA policies have been reviewed. The CAC will continue to meet monthly to review complaints and policies as needed.

Next meeting: **August 25, 2025, at 1:00 P.M.** This meeting will be in-person at Garfield County Department of Human Services Glenwood Springs office and virtual.