



Department of Human Services

West office and mailing:

195 West 14th Street, Bldg. B
Rifle, CO 81650
Phone: (970) 625-5282
FAX: 625-0927

East office:

108 8th St., Suite 300
Glenwood Springs, CO 81601
Phone: (970) 945-9191
FAX: 928-0465

Community Advisory
Committee Minutes

August 25, 2025

Microsoft Teams

[Join the meeting now](#)

Meeting ID: 216 768 332 096 0

Passcode: B4Xi6hU3

Dial in by phone

[+1 720-657-1953,,794045071#](#) United States, Denver

Attendance:

Joy Benson, Person with lived experience

Sara Sims, Mountain Valley Developmental Services

Consuelo Gaytan, Mountain Family Health Center

Leslie Riddel, Valley View Hospital

Staff:

Brent Basham, CMA Supervisor, Garfield County Department of Human Services

Linda Byers, Program Manager, Garfield County Department of Human Services

I. Review of Complaints

Complaints received regarding unresponsive case management from members/providers. The complaints included not returning calls and not getting service plans and PARS to the providers. Supervisors will monitor to assure required tasks are completed.

Next meeting: **September 22, at 1:00 P.M.** This meeting will be in-person at Garfield County Department of Human Services Glenwood Springs office and virtual.