



Department of Human Services

West office and mailing:

195 West 14th Street, Bldg. B
Rifle, CO 81650
Phone: (970) 625-5282
FAX: 625-0927

East office:

108 8th St., Suite 300
Glenwood Springs, CO 81601
Phone: (970) 945-9191
FAX: 928-0465

Community Advisory
Committee Minutes

September 22, 2025

Microsoft Teams

Meeting ID: 230 058 475 939 4

Passcode: DT2bF2WL

Dial in by phone

[+1 720-657-1953](tel:+17206571953),,246720877# United States, Denver

Attendance:

Joy Benson, Person with lived experience

Consuelo Gaytan, Mountain Family Health Center

Leslie Riddel, Valley View Hospital

Erin Fisher, Vintage

Staff:

Brent Basham, CMA Supervisor, Garfield County Department of Human Services

Wendy Stecker, CMA Supervisor, Garfield County Department of Human Services

Linda Byers, Program Manager, Garfield County Department of Human Services

I. Review of Complaints

Complaints received regarding unresponsive case management from members/providers. The complaints included not returning calls and not getting service plans and PARS to the providers. Supervisors will monitor to assure required tasks are completed.

II. CMA Processes

Discussed nurse assessor process and the impact on members who are seeking skilled services and on members due for annual review.

Committee recommended that updates on CMA processes/current system changes be reviewed at each meeting in addition to successes.

Next meeting: **October 27, at 1:00 P.M.** This meeting will be in-person or virtual.