

Garfield County DHS Case Management Agency (CMA) Community Advisory Committee (CAC) Meeting Minutes

May 18, 2026
1:00 pm

The purpose of the Community Advisory Committee Meeting is to provide an opportunity for local and regional input regarding CMA operations, which helps us build a stronger case management system in our region.

Committee Members

Name	Lived Experience	Agency and Affiliation	Attendance (in person/virtual/absent)
Katie Grange	<input checked="" type="checkbox"/>		Virtual
Joy Benson	<input checked="" type="checkbox"/>		Virtual
Leslie Riddel	<input type="checkbox"/>	Valley View Hospital	Virtual
Consuelo Gayton		Mountain Family Health Center	Virtual
Sara Sims		Mountain Valley Developmental Services	Virtual
Brent Basham		Garfield County DHS CMA Supervisor	Virtual
Wendy Steckler		Garfield County DHS CMA Supervisor	Virtual
Linda Byers		Garfield County DHS Program Manager	Virtual

Agenda

1. Welcome and Overview of Agenda 1:00 pm

2. Open Forum - Questions or Concerns/CMA Operations 1:20 pm

April CMA Member Count: 914 waiver, CFC, State SLS members; 77 FSSP members-991 total. 46 new assessments were completed in April (11 of those were CFC only).

Two new case managers have been hired, and both will start in June.

CDASS rate decrease effective 7/1/26.

DD PETI to start 7/1/26. Assisted living and Supported living currently use PETI's, and DD PETI's are supposed to align with these existing PETI programs.

Colorado Single Assessment will be starting with a soft launch.

Upcoming provider engagement meeting in June. Garfield CMA plans to have quarterly meetings with providers.

Provider fair in the Fall. The fair will be in the afternoon in Glenwood Springs, and in the morning

the following day in Edwards.

Sara said that Alliance will be in Glenwood Springs on June 24th and 25th.

3. Review of Policies and Procedures

1:05 pm

a. Discussion of New Policies and Procedures

No new policies to share. Brent is working on amending policies for State General Fund Programs-FSSP and State SLS. Brent hopes to have the policies finalized and ready for the next CAC meeting.

4. Review of Complaints

1:10 pm

a. Discussion of New Complaints

Complaint ID:	Summary of Complaint	Input from CAC Members	CMA Follow-up Actions
	Parent reports that CM scheduled 3 appointments and did not show up or cancel any of them. Parent requested new case manager.		CMA Supervisor followed up with case manager who verified missing one scheduled appointment saying that they thought they sent a text to cancel but later realized the text was not sent. New case manager assigned. CMA Supervisor met with parent.
	Parent reports that FSSP payments are not being processed and parent has not been reimbursed for FSSP expenses. Parent also reports that payment for camp enrollment was promised but there has been no follow-through. New case manager requested.		CMA Supervisor and new FSSP Coordinator met with parent to problem solve FSSP payment issues. New FSSP Coordinator has been assigned for all FSSP ongoing case management.

5. Wrap Up/Next Steps

1:45 pm

- Next Meeting Date is June 22, 2026, 1:00 pm.