



Department of Human Services

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Community Advisory Committee Minutes

October 27, 2025

Microsoft Teams

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Meeting ID: 299 809 767 019 7

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Phone conference ID: 900 157 501 #

Attendance:

Consuelo Gaytan, Mountain Family Health Center

Staff:

Linda Byers, Program Manager, Garfield County Department of Human Services

I. Review of Complaints

Complaint received from HCPF regarding CMA work with service providers. Discussion with HCPF was around provider choice for members, service coordination, and clarifying CMA and provider roles. HCPF recommended more specific policies to address work with provider, CMA/Provider roles, and member choice. HCPF also recommended regular meetings with providers. CMA policies are being rewritten to be more specific. CMA is developing a Randomizer tool for members who do not wish to select their provider agency. An RFP process will be used for IDD waiver services and other services as applicable. Once the policies are written and approved, provider meetings will begin. Policy Changes will be reviewed by the Community Advisory Committee.

II. CMA Updates

The November and December CAC meetings are during holiday weeks. Discussed Changing November's meeting to November 17th and sending invite early so members not in attendance will be notified of change in schedule. December meeting date will be discussed in November.

Next meeting: **November 17, at 1:00 P.M.** This meeting will be in-person or virtual.